

Tokencod Privacy Policy

Tongkensu Intelligent Technology Co., Ltd.

To facilitate your registration, login, and use of the relevant services, and to provide you with a more personalized user experience and services, we may collect and use your relevant information when you use Tokencod. Tokencod attaches great importance to the protection of user information. We will take security protection measures in accordance with the requirements of laws and regulations to keep your user information safe and controllable. In view of this, Tokencod has formulated this "Tokencod Privacy Policy" (hereinafter referred to as "this Statement and Policy") and reminds you that, before using the various services provided by Tokencod, you must read this Statement and Policy carefully, and use the relevant products and services only after you confirm that you fully understand and agree. Once you begin to use Tokencod, you will be deemed to have fully read, understood, and agreed to be bound by this Statement and Policy, and this Statement and Policy will take legal effect between you and Tokencod.

Definitions

- Tokencod Model Service Platform: refers to the AI product under Tokencod, namely the Tokencod Model Service Platform (referred to as "Tokencod" or "we").
- Tokencod: unless otherwise agreed, refers to Tongkensu Intelligent Technology Co., Ltd. (referred to as "Tokencod").
- Tokencod Cloud Service User: refers to a user who has completed account registration according to the registration procedure on the Tokencod cloud service website (referred to as "user" or "you").
- User Information: refers to the user-related information that you submit on your account, or that Tokencod collects, when you register an account on the Tokencod cloud service website, complete real-name authentication, use the Tokencod cloud service, and when Tokencod provides services to you, such as name, identity certificate information, organization name, contact information, mailing address, etc.
- Business Data: unlike User Information, refers to the content that you store on the Tokencod cloud servers as a result of using Tokencod, including but not limited to data, text, audio, video, or images, etc.

Legal Statement

I. Ownership of Rights

1.1 The Logo used by the Tokencod Model Service Platform, and the words, graphics, and combinations thereof such as "Tokencod" and "Tongkensu" used to identify the Tokencod cloud service, are registered trademarks of Tongkensu Intelligent Technology Co., Ltd. Without the written authorization of Tokencod, no one may display, use, or otherwise process them in any manner (including but not limited to copying, disseminating, displaying, mirroring, uploading, or downloading), nor may they represent to others that they have the right to display, use, or otherwise process them.

1.2 The intellectual property rights in all products, services, technologies, and all programs (hereinafter referred to as "technical services") of the Tokencod Model Service Platform belong to Tokencod or their respective rights holders.

II. Limitation of Liability

2.1 Tokencod users upload, provide, and publish relevant information on Tokencod themselves, including but not limited to user names, company names, contacts and contact information, related images, information, etc. Such information is provided by the users themselves, and Tokencod users must bear full legal responsibility for any information they provide.

2.2 Works reproduced on Tokencod are only for the purpose of conveying more information and do not mean that Tokencod endorses their views or verifies the authenticity of their content.

2.3 Tokencod hereby reminds you that, during your use of Tokencod, you should comply with the laws of the People's Republic of China, must not endanger network security, and must not use Tokencod's services to engage in activities that infringe upon the reputation, privacy, intellectual property rights, and other legitimate rights and interests of others. Notwithstanding the foregoing reminder, Tokencod does not assume any responsibility for the purposes and objectives of your use of Tokencod.

III. Intellectual Property Protection

We respect intellectual property rights and oppose and combat infringement of intellectual property rights. Any organization or individual who believes that the content of the web pages of the Tokencod website may infringe upon its legitimate rights and interests may submit a written notice of rights to Tokencod. Tokencod will handle the matter as soon as possible in accordance with the law after receiving confirmation from the intellectual property rights holder.

Privacy Policy

Tokencod respects and protects user information, and will treat such information with a high degree of diligence and prudence. When you use the services provided by Tokencod, we will collect, process, and disclose your information in accordance with this Privacy Policy. This policy will help you understand the following:

1. Scope of application
2. Collection and use of user information
3. How we use Cookies and related technologies
4. Sharing, transfer, and public disclosure of user information
5. User business data
6. Management of user information
7. Security of user information
8. Protection of minors' information
9. Your rights
10. Legal statement and updates to the Privacy Policy
11. How to contact us

I. Scope of Application

1.1 This Privacy Policy applies to all Tokencod services. Services include providing you with page browsing and website login services, as well as technical services provided to you through Tokencod or by Tokencod technical personnel through non-official channels.

1.2 Our services may contain links to third-party websites, applications, or services. This Privacy Policy does not apply to any products, services, websites, or content provided by third parties.

1.3 It should be specially noted that, as a Tokencod user, if you use Tokencod services to provide services to your own users, because your business data belongs to you, you should separately agree on a privacy policy with your users.

II. Collection and Use of User Information

2.1 Collection of user information

2.1.1 When you create an account on Tokencod, you must provide us with a registration email address, set and confirm your login password, and provide your mobile phone number within the territory of the People's Republic of China. The registration email address you provide is your cloud service account. The mobile phone number you submit is used to receive verification codes when you register, log in, bind your account, and recover your password, and serves as one of the contact methods you designate with Tokencod, used to receive relevant business notifications (such as new product launches, service changes, etc.). In addition, Tokencod may send you business notifications (including bills), promote products, carry out marketing and promotion, or communicate with you about business through this contact method.

2.1.2 After you complete the registration of your Tokencod account, you should complete real-name authentication of your account. Completing real-name authentication is an obligation incumbent upon you as stipulated by the Cybersecurity Law of the People's Republic of China. You should provide the name of the real-name account holder corresponding to the cloud service account, organization name, identity authentication, certificates and other information, the name of the contact person and contact information, mailing address, etc. If you complete real-name authentication through an enterprise public account, you need to submit to Tokencod your enterprise registration region, enterprise nature, enterprise name, and business license registration number, as well as bank account information (including the account-opening bank, bank account number, and account holder). Tokencod will confirm your real-name information based on the enterprise registration region, enterprise nature, enterprise name, and business license registration number you submit. The bank account information you provide (including the account-opening bank, bank account number, and account holder) is used only as the payment account when Tokencod completes your real-name authentication. If you complete real-name authentication through facial recognition, or if a service you choose to purchase is required to undergo facial recognition verification, you need to provide us with facial feature recognition information and the front and back photos of your ID card.

2.1.3 Before accepting domain name, filing (ICP), and other services, in accordance with the laws of the People's Republic of China, Tokencod will display to you, through the Tokencod website pages, the information you need to submit (including but not limited to the name of the person responsible for your enterprise or website, ID card, mobile phone number, email, domain name

certificate, filing photos, etc.), which shall be subject to what is displayed on the website pages at that time. If you do not use certain services, you do not need to provide the relevant information.

2.1.4 During your use of the services, we will, based on the specific permissions you grant during software installation and use, receive and record device-related information (such as device model, operating system version, device settings, unique device identifiers, and other software and hardware characteristic information) and device location-related information (such as IP address, GPS location, and sensor information from Wi-Fi access points, Bluetooth, base stations, etc. that can provide relevant information). We may associate the aforementioned two types of information so that we can provide you with consistent services across different devices.

2.1.5 When you use the services provided by our website, we will automatically collect detailed information about your use of our services and store it as network logs, for example, your search query content, IP address, browser type, telecom operator, language used, date and time of access, and the web pages you visited.

2.1.6 Please note that device information, log information, etc. alone cannot identify a specific natural person. If we combine such non-personal information with other information to identify a specific natural person, or use it in combination with personal information, then during the period of combined use, such non-personal information will be treated as personal information. Unless we obtain your authorization or as otherwise stipulated by laws and regulations, we will anonymize and de-identify such personal information.

2.1.7 Based on the consultation records, fault report records, and troubleshooting processes for user faults (such as communication or call records) generated from your use of Tokencod, we will record and analyze such information in order to respond to your requests for help in a more timely manner and to improve services.

2.2 We use the user information you submit and that we collect for the following purposes:

2.2.1 To provide you with products or services (for example, real-name authentication information and the mobile phone number used to receive verification codes are prerequisites for continued service);

2.2.2 To maintain and improve products or services (for example, the business contact's mobile phone number and email you submit are used to receive business notifications and conduct business communication);

2.2.3 We may design, develop, and promote new products and services based on statistical data of user information. We will compile statistics on the usage of our services and may share such statistical information with the public or third parties, but such statistical information does not contain any information identifying you.

2.2.4 To promote and introduce products to you to the extent permitted by laws and regulations;

2.2.5 To improve the security of the services provided by us, our affiliated companies, and partners, to protect you or other users or the public from infringement of personal and property safety, to better prevent security risks such as phishing websites, fraud, network vulnerabilities, computer viruses, network attacks, and network intrusions, and to more accurately identify situations that violate laws, regulations, or Tokencod-related agreements and rules, we may use

your account information and integrate device information, relevant network logs, and information shared by our affiliated companies and partners to assess the risk of your account and transactions, perform identity verification, detect and prevent security events, and take necessary recording, auditing, analysis, and disposal measures in accordance with the law;

2.2.6 Other purposes permitted by you.

III. How We Use Cookies and Related Technologies

3.1 We may collect and use your information through Cookies and other related technologies. The specific purposes for which we use Cookies include:

3.1.1 Remembering your identity. For example, Cookies help us identify you as our registered user.

3.1.2 Analyzing your use of our services so as to provide you with more thoughtful personalized services, including but not limited to customized pages, recommendations, etc.

3.2 You can refuse or manage Cookies through your browser settings. However, please note that if you disable Cookies, you may not be able to enjoy a high-quality service experience, and the availability of certain features may be affected.

3.3 We will not use Cookies for any purpose other than those described in this Statement and Policy.

IV. Sharing, Transfer, and Public Disclosure of User Information

4.1 Sharing

We will not share your user information with other organizations and individuals, except in the following circumstances:

4.1.1 After obtaining your explicit consent, we will share your user information with other parties;

4.1.2 We may share your user information externally in accordance with laws and regulations, the needs of litigation or arbitration, or requirements lawfully raised by administrative or judicial authorities;

4.1.3 Sharing with affiliated companies: your user information may be shared with Tokencod's affiliated companies. We will only share user information necessary for providing services, and it will be subject to the purposes stated in this Privacy Policy. If an affiliated company wishes to change the purpose of processing user information, it will seek your authorization and consent again.

4.1.4 We may entrust trusted partners to provide services, and therefore we may share certain of your user information with partners in order to provide better customer service and optimize user experience. We will only share your user information for legitimate, proper, necessary, specific, and explicit purposes, and will only share user information necessary for providing services. Our partners have no right to use the shared user information for any other purpose. Currently, our authorized partners include the following types: suppliers, service providers, and other partners. We send information to suppliers, service providers, and other partners that support our business. Such support includes providing user authentication services, basic technical services, and

professional services such as consulting and analysis. For the companies, organizations, and individuals with whom we share user information, we will sign strict confidentiality agreements with them or stipulate in the confidentiality clauses of the agreements that they process user information in accordance with our instructions, this Privacy Policy, and any other relevant confidentiality and security measures.

4.2 Transfer

We will not transfer your user information to any company, organization, or individual, except in the following circumstances:

4.2.1 After obtaining your explicit consent, we will transfer your user information to other parties;

4.2.2 In the event of a merger, acquisition, or bankruptcy liquidation between Tokencod and other legal entities, or other circumstances involving merger, acquisition, or bankruptcy liquidation, if the transfer of user information is involved, we will require the new company or organization holding your user information to continue to be bound by this policy; otherwise, we will require such company, organization, and individual to seek your authorization and consent again.

4.3 Public disclosure

We will publicly disclose your user information only in the following circumstances:

4.3.1 With your explicit consent or based on your proactive choice, we may publicly disclose your user information;

4.3.2 To protect Tokencod, its affiliated companies, users, or the public from infringement of personal and property safety, we may disclose your user information in accordance with applicable law or the relevant agreements and rules of the Tokencod cloud platform.

4.4 Exceptions to obtaining prior authorization and consent for sharing, transferring, and publicly disclosing user information

In the following circumstances, sharing, transferring, and publicly disclosing your user information do not require your prior authorization and consent:

4.4.1 Related to national security and national defense security;

4.4.2 Related to public safety, public health, and major public interests;

4.4.3 Related to criminal investigation, prosecution, trial, and execution of judgments;

4.4.4 For the protection of the life, property, and other major legitimate rights and interests of you or other individuals, but where it is difficult to obtain the consent of the person concerned;

4.4.5 Personal information that you have voluntarily disclosed to the public;

4.4.6 Related to your performance of obligations stipulated by laws and regulations;

4.4.7 Personal information collected from legally and publicly disclosed information, such as lawful news reports, government information disclosure, and other channels.

V. User Business Data

5.1 The business data that you analyze, process, store, upload, download, distribute, and otherwise process during your use of Tokencod is your user business data, and you fully own your user business data. As a cloud service provider, Tokencod will only process your business data strictly in accordance with your instructions, and will not make any unauthorized use or disclosure of your business data except as agreed with you or as required by explicit laws and regulations.

5.2 Tokencod reminds you to carefully judge the legality of the source and content of user business data: you should ensure that user business data is collected and used lawfully (including but not limited to entrusted processing, etc.), and that you do not and have not infringed upon the legitimate rights of any individual or entity in any way. You understand and agree that China and other countries and regions may have relevant regulations on data storage and cross-border transfer. Before you use Tokencod to store, transmit, and otherwise process user business data, you should conduct sufficient and necessary assessment and approval in accordance with the applicable laws and regulations of the relevant regions to ensure compliance with the relevant regulations; otherwise, you will bear all consequences and responsibilities yourself. All consequences and responsibilities arising from the source, content, or processing of your user business data that violates laws, regulations, departmental rules, or national policies shall be borne by you.

5.3 As agreed between you and Tokencod, we store user business data in the data center you select. Tokencod protects the data stored by users in Tokencod cloud data centers in accordance with applicable laws, except for data loss caused by your failure to comply with relevant laws and regulations, or by the deletion of resources due to overdue payment or resource expiration.

VI. Management of User Information

6.1 You may access, modify, and delete your user information. To protect your account security and legitimate rights and interests, different information may be subject to different requirements for access, modification, and deletion. In addition, based on technical logic, legal and regulatory requirements, and legitimate reasons such as safeguarding information security, some of your information may not be accessible, modifiable, or deletable (for example, you cannot change the assigned account ID).

6.2 If you need to change your Tokencod real-name authentication information, you need to contact Tokencod through work orders, telephone, email, or other means, and follow Tokencod's requirements.

6.3 In the following circumstances, you may submit a request to us to delete user information:

6.3.1 If our processing of user information violates laws and regulations;

6.3.2 If we collect or use your user information without obtaining your explicit consent;

6.3.3 If our processing of personal information seriously violates our agreement with you. We may first require you to verify your identity (you may need to provide a written request or otherwise prove your identity) before processing your request.

6.3.4 You may cancel the account you previously registered (for the specific method, see Account Cancellation). After successful cancellation, we will stop providing you with products or services, and all services and data under the account will be deleted and cannot be recovered. In addition,

we will, at your request, delete your personal information or anonymize it, unless otherwise stipulated by laws and regulations.

VII. Security of User Information

7.1 Tokencod attaches great importance to the security of your information. We strive to adopt various reasonable physical, electronic, and managerial security measures to protect your user information and prevent it from unauthorized access, public disclosure, use, modification, damage, or loss. We will use encryption technology to improve the security of user information; we will use trusted protection mechanisms to prevent malicious attacks on user information; and we will deploy access control mechanisms to ensure, to the best of our ability, that only authorized personnel can access user information.

7.2 We will take reasonable and feasible measures to avoid collecting irrelevant user information as much as possible. We will retain your user information only for the period necessary to achieve the purposes described in this policy, unless an extended retention period is required or permitted by law. After the retention period for the above user information expires, we will delete or anonymize your personal information.

7.3 Please use a complex password to help us ensure the security of your account. We will do our best to ensure the security of any information you send to us. If our physical, technical, or managerial protection facilities are compromised, resulting in unauthorized access to, public disclosure of, tampering with, or destruction of information, causing damage to your legitimate rights and interests, we will bear the corresponding legal liability.

7.4 Please understand that, due to technical limitations and various possible malicious means, in the Internet environment, even if we make every effort to strengthen security measures, it is impossible to guarantee that information is always 100% secure. You need to understand that the systems and communication networks you use to access our services may have problems due to factors beyond our control. In the unfortunate event of a user information leakage, we will, in accordance with laws and regulations, promptly inform you of: the basic situation and possible impact, the disposal measures we have taken or will take, suggestions for you to independently prevent and reduce risks, and remedial measures for you. We will promptly notify you of the relevant situation by email, SMS, telephone, push notification, or other means; when it is difficult to notify you one by one, we will publish an announcement in a reasonable manner. At the same time, we will also proactively report the handling of user information security incidents to the regulatory authorities as required.

VIII. Protection of Minors' Information

8.1 We attach great importance to the protection of minors' personal information. If you are a minor, please read this policy carefully under the guidance of your guardian, and use our services or provide information to us only with the guardian's consent.

8.2 We will not proactively collect minors' personal information, nor disclose it to third parties. If we discover that we have collected a minor's personal information, we will delete the relevant information as soon as possible.

IX. Your Rights

In accordance with relevant Chinese laws, regulations, and standards, as well as common practices in other countries and regions, we guarantee that you may exercise the following rights over your user information:

9.1 Access your user information. You have the right to access your user information, except as provided by laws and regulations. If you wish to exercise your right to data access, you may do so by logging into your account, contacting customer service, or submitting a work order.

9.2 Correct your user information. When you find that the user information about you that we process is incorrect, you have the right to request that we make corrections. You may submit a correction request through the methods listed in "Access your user information".

9.3 Delete your user information. In the following circumstances, you may submit a request to us to delete user information:

- (1) If our processing of user information violates laws and regulations;
- (2) If we collect or use your user information without obtaining your explicit consent;
- (3) If our processing of personal information seriously violates our agreement with you.

If we decide to respond to your deletion request, we should also notify the entities that have obtained your user information from us to delete it in a timely manner, unless otherwise stipulated by laws and regulations or these entities have obtained your independent authorization.

9.4 Change the scope of your authorized consent. You have the right to change the scope of your authorized consent. You may submit an application to us by contacting customer service or other means. We will respond to your application within a reasonable period.

9.5 Cancel your account. You may cancel your account at any time. After canceling your account, we will stop providing you with products or services and, at your request, delete or anonymize your personal information, unless otherwise stipulated by laws and regulations.

9.6 Obtain a copy of your user information. You have the right to obtain a copy of your user information. You may submit an application to us by contacting customer service or other means.

To protect your account security, you may need to provide a written request or otherwise prove your identity. We may first require you to verify your identity before processing your request.

X. Legal Statement and Updates to the Privacy Policy

10.1 This Privacy Policy will be updated in the following circumstances:

- (1) Major changes in the service model, such as changes in the purpose of processing user information, the type of user information, or the manner of using user information;
- (2) Major changes in your participation, such as changes in the manner in which we provide user information to third parties;
- (3) Major changes in company business, such as business changes caused by merger, division, reorganization, etc.;
- (4) Other circumstances requiring updates as stipulated by laws and regulations.

10.2 After this policy is updated, we will publish the updated version on the website pages and notify you of the changes through appropriate means. If you do not agree with the updated content, you should stop using the Tokencod service. If you continue to use our services, you will be deemed to have agreed to the updated Privacy Policy.

XI. How to Contact Us

If you have any questions, comments, or suggestions regarding this Privacy Policy, or need to exercise your rights, please contact us through the following methods:

Tongkensu Intelligent Technology Co., Ltd.

Customer service email: james@tokencod.com

Mailing address: Room C20, Building 8, City Concept, No. 619 Longchang Road, Yangpu District, Shanghai

Update and effective date of this policy: January 1, 2026