

Tokencod User Agreement

Terms of Service

Preface

Welcome to the Tokencod cloud service website and thank you for using the products and services we provide. Before completing the registration process, please be sure to carefully read and thoroughly understand this Tokencod User Agreement, and choose to accept or not accept this User Agreement after confirming that you fully understand it. Once you complete "Agree to the terms and register" or otherwise begin to use the Tokencod cloud service, it means that you have read and agreed to be bound by the terms of this User Agreement. If you do not agree to the terms of this User Agreement or any of its provisions, you should not proceed to the next step of registration.

Tokencod again reminds you to carefully read and fully understand the contents of each provision of this Agreement. The provisions that require your special attention will be brought to your attention in bold or another conspicuous form.

If you are under 18 years of age, please read the terms of this User Agreement accompanied by your legal guardian.

I. The business information of you and the company you represent (hereinafter collectively referred to as "you") must comply with the Telecommunications Regulations of the People's Republic of China, the Administrative Measures for Internet Information Services, the Interim Provisions on the Administration of International Networking of Computer Information Networks in the People's Republic of China, the Administrative Measures for the Security Protection of International Networking of Computer Information Networks, the Company Law of the People's Republic of China, and other relevant national laws, regulations, rules, and other normative documents. You must not engage in any illegal business activities, and you are responsible for your own network information security and capable of bearing the information security responsibility after accessing the network.

II. If you actually accept the Tokencod cloud service, it means that you have carefully read, understood, and agreed to be bound by the "Tokencod Cloud Computing Technical Service Framework Agreement" and the "Tokencod Cloud Platform Security Rules" in the Tokencod website Documentation Center, the special agreements corresponding to other products or services you choose to use (such as SLA), and other published relevant rules and agreements. If there are special provisions on the rights and obligations of cloud services in the online agreements you sign with Tokencod or in other offline cloud-service-related agreements, those special provisions shall prevail.

III. You understand and agree that, to ensure account and transaction security, Tokencod has the right to require you at any time to complete real-name authentication of your Tokencod account. At the same time, for the activation of certain products or services, Tokencod may require you to provide more identity materials and information for further identity authentication or qualification verification. Only after your account passes such authentication and verification can you obtain the qualification to use the relevant products or services.

IV. You shall ensure that the account information you provide is true, accurate, and valid, and ensure that Tokencod can contact you through your contact information. If the information changes, please update your account information in a timely manner. If, due to your filling in of untrue, untimely, incomplete, or inaccurate information or materials, you are unable to use the account (unable to register successfully, or the account is frozen or cancelled), or you may suffer losses in the process of receiving the services of this website, you shall bear the corresponding consequences and responsibilities yourself.

V. Your account is identified by account name and password. Please be sure to keep your account name and password properly. If losses are caused by the disclosure of the account and password, you shall bear them yourself. If you discover that your account has been compromised, please promptly contact Tokencod through effective means. After Tokencod confirms it, you have the right to request the suspension of all functions of your account. Tokencod shall not bear any responsibility for operations performed and losses suffered before the functions are suspended.

VI. Tokencod allows one legal entity to hold multiple Tokencod accounts, but one Tokencod account may only correspond to a unique legal entity (i.e., the entity of real-name authentication). Unless determined by law or by an effective legal document, or the conditions published by Tokencod are met, you may not transfer, gift, or allow others to inherit your Tokencod account in any way on your own. At the same time, when transferring, gifting, or inheriting a Tokencod account that meets the conditions, Tokencod has the right to require you and/or the transferee or recipient, or your heir, to provide qualified documents and materials and to handle the matter according to the operation procedures required by Tokencod.

VII. Normally, your Tokencod account is the sole basis for identifying your identity in all activities on this website, and each Tokencod account can independently conduct activities on this website. However, in the following circumstances, Tokencod has the right, based on its own judgment, to handle multiple Tokencod accounts held by the same and/or affiliated legal entities in a unified manner, including but not limited to:

1. Where there are affiliation relationships among multiple Tokencod accounts, such as primary accounts and sub-accounts, or authorizing accounts and authorized accounts, and, in accordance with laws and regulations, these Terms of Service, the terms of the various Tokencod products, or other Tokencod rules, the accounts bear joint and several liability for each other;
2. Where multiple Tokencod accounts are under the same real-name authentication entity, and two or more of the Tokencod accounts simultaneously engage in malicious arrears and/or violations of laws and regulations, these Terms of Service, the terms of the various Tokencod products, or other Tokencod rules;
3. Where multiple Tokencod accounts are bound to the same account for payment, and two or more of the Tokencod accounts simultaneously engage in malicious arrears and/or violations of laws and regulations, these Terms of Service, the terms of the various Tokencod products, or other Tokencod rules;
4. Where there are one or more identical pieces of registration information among multiple Tokencod accounts, payment made on behalf of another, products or services purchased for the same purpose, or other affiliation circumstances, and there is malicious arrears and/or violation of laws and regulations, these Terms of Service, the terms of the various Tokencod

products, or other Tokencod rules, and Tokencod, by combining other relevant evidence, can sufficiently determine that the above Tokencod accounts actually belong to the same legal entity or the same group;

5. Other circumstances in which Tokencod has sufficient reason to handle multiple Tokencod accounts in a unified manner.

VIII. You undertake and guarantee that you are aware that, in accordance with Article 12 and Article 23 of the Administrative Measures for the Security Protection of International Networking of Computer Information Networks (Order No. 33 of the Ministry of Public Security), information source users shall, within 30 days from the date the network is officially connected, complete the filing procedures at the acceptance organ designated by the public security organ of the people's government of the province, autonomous region, or municipality directly under the Central Government where they are located. Those who fail to perform the filing duty shall be given a warning or a penalty of suspension for rectification for no more than six months by the public security organ.

IX. You undertake and guarantee that you have thoroughly inspected all content of the websites you connect, and solemnly undertake and ensure that all information you provide comes from lawful sources, does not infringe upon the rights of third parties (including but not limited to personal rights such as the right of reputation and the right of portrait, and property rights such as intellectual property rights), and does not violate ethics, morals, or public order and good customs.

X. You undertake and guarantee that you will be responsible for the maintenance, management, and business operation of the content of the websites you connect, and ensure the security management of the content of the websites you operate, preventing attacks and intrusions. If the interruption or termination of the services we provide is caused by your website being attacked or intruded (including but not limited to trojans, hacking, cracking, or reverse engineering), the relevant responsibilities and losses shall be borne by you. In emergency situations, to protect the legitimate rights and interests of the vast number of users, we have the right to take corresponding measures without prior notice to you. We shall not bear any responsibility for losses to your information caused by the above reasons. If losses are caused to other customers as a result, we shall reserve all legal remedies.

XI. You are aware of and agree that, under the authorization or requirement of the relevant government departments, government regulatory authorities, law enforcement agencies, or telecom operators have the right to inspect, by browsing, the information content that information source users disclose to the public, and to require you to modify and delete inappropriate information content. Such inspection and browsing does not violate the relevant confidentiality principles.

XII. You are aware of and agree that all top-ups and consumption you make are expressions of your true will. We will bill according to the product rules of the official website Tokencod.cn. You have the obligation to pay the fees for the products you use in a timely manner. If you are in arrears or neglect to fulfill your payment obligations, we have the right to reclaim your resources in accordance with the rules and shall not bear any responsibility for this. At the same time, we shall reserve all legal remedies. If you need an invoice after consuming our products or services, you need to provide accurate invoicing information in accordance with the relevant regulations on our invoice application. We shall not bear any responsibility for losses caused by your providing

incorrect or incomplete information. In view of the particularity of Tokencod's annual-payment products, annual-payment orders require one-time advance recharge payment or transfer payment, and deletion and refund are not allowed.

XIII. You are aware of and agree that, during the service period, Tokencod has the right to adjust the prices of services (products) and announce the adjustment on the official website or notify you in a reasonable manner. The adjusted prices will take effect within the period specified in the announcement or notice. If you do not accept the adjusted prices, you should immediately stop using the relevant services. If you continue to use the services, it shall be deemed that you understand and agree to pay the corresponding fees at the adjusted prices.

XIV. After some Tokencod cloud services are activated, even if you do not add new service items or resources and do not perform new operations, the charges and deductions for occupying resources will continue to occur. Please pay attention to replenishing funds in your account in a timely manner to ensure that the services are not terminated, or you should perform the operation to terminate the services in a timely manner. Before expiration, Tokencod's backend will send an imminent expiration reminder through one or more methods such as SMS, email, or in-site message, asking you to renew or back up data, but Tokencod makes no commitment as to whether the above information is received by you. If you still fail to renew in full and in time by the 3rd day after your resources expire, Tokencod will suspend the services; if you still fail to renew in full and in time by the 7th day after expiration, Tokencod has the right to delete the resources; if you still fail to renew in full and in time by the 14th day after expiration, Tokencod has the right to clear your data, which cannot be recovered. After your services are terminated due to resource expiration and arrears, you shall still pay off the outstanding fees. Tokencod reserves the right not to provide you with services and/or technical support, or to terminate services and/or technical support, until you pay all fees as agreed. At the same time, Tokencod reserves the right to charge you a late payment penalty on a daily basis at the rate of three thousandths of your unpaid fees, and Tokencod reserves the right to pursue legal liability for the arrears in postpaid services.

XV. You are aware of and agree that we will serve you wholeheartedly with the best quality service. Therefore, except for the following reasons, we do not accept your unreasonable refund applications: (1) a substantial decline in service quality caused by our reasons; (2) we are unable to provide the service you selected due to qualifications or other reasons; (3) except for the exceptions described in this Agreement or the Privacy Policy, we disclose your trade secrets to third parties for commercial purposes; (4) you have submitted a written application 30 days in advance, agreed to pay liquidated damages of 20% of the remaining amount, and reached a written agreement with us.

XVI. You are aware of and agree that, since the Internet is a global interconnected network, a decline in access speed caused by occasional congestion on the operators' backbone lines, and a period of interruption that may occur when configuring servers or installing user programs, are normal phenomena, and we may be exempted from liability for these. At the same time, we are exempted from liability for losses caused to you or other parties by the acts or omissions of the operators.

XVII. You are aware of and agree that all account operations you perform are expressions of your true will and have legal effect. For all consequences caused by your erroneous operations, we will assist you as soon as we receive the information, but shall not bear any responsibility. At the same

time, Tokencod shall not bear any legal liability for the following related matters: (1) leakage of information or data caused by your own behavior, or leakage of information or data caused by third parties' deception or other means; (2) any leakage of information or data caused by your disclosing your user password to others or sharing your registered account with others, or other leakage of personal information or data not caused by Tokencod; (3) disputes arising from any third party's use of your company information under the circumstances listed in the various terms of service and statements of Tokencod; (4) data leakage not caused directly by Tokencod or exceeding the prudent and reasonable security protection scope of the Tokencod platform; (5) any consequences caused by force majeure; (6) other methods of use or exemption circumstances listed by Tokencod in its various terms of service and statements.

You confirm that you have the right to make the above commitments on behalf of your company and have carefully read the above terms. We have fulfilled the obligation of reasonable reminder. We shall not bear any responsibility for all losses caused by violation of the above principles.